



Preserve® ACQ® provides exceptional protection for exterior wood against decay and termites, and remains the most dependable and proven wood preservative used around the world for a variety of residential and commercial applications. Preserve® is backed by this Lifetime Limited Warranty and has been proven by more than 20 years of field testing and use.



Preserve® Plus® combines ACQ® with built-in water repellent protection that is pressure-treated deep into the heart of the wood. Viance's Preserve® and Preserve Plus treated wood products have also received the NAHB Research Center National Green Building Certification as a "Green Approved Product," eligible to contribute points toward certification of a building under the National Green Building Standard.™



Preserve is a Green Approved Product listed by the NAHB Research Center and is eligible to earn points towards Green Certification under the National Green Building Standard.™



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## WARRANTY





and



## LIFETIME LIMITED WARRANTY For Certain Residential, Commercial and Agricultural Uses

The warrantor, herein after referring to Viance LLC ("Viance"), extends this Limited Warranty to "Original Consumer-Purchasers" of alkaline copper quaternary wood preservatives distributed and sold by Viance ("ACQ"), including Preserve® and Preserve® Plus® pressure-treated wood products in the United States and Canada. Original Consumer-Purchasers are defined herein to mean the owners of record of the residential, commercial, and agricultural property first using it for residential, commercial, and agricultural purposes immediately following installation of the warranted wood. This warranty is good from the date of purchase for as long as you own your property on which your new ACQ residential, commercial, and agricultural structures are built. This warranty is not transferable.

### THIS WARRANTY COVERS:

ACQ wood preservatives distributed and sold by Viance, including Preserve and Preserve Plus pressure-treated wood products, when used in conjunction with a residential, commercial, and agricultural structure, are warranted for the lifetime of the original Consumer-Purchaser against damage by fungal decay or termite infestation that makes the wood structurally unfit for the application for which it was used. Each piece of Preserve treated wood covered by this warranty shall have been pressure treated solely with ACQ® preservative distributed and sold by Viance, and each piece of Preserve Plus wood shall have been pressure treated with ACQ preservative and a specially formulated water repellent additive, and must bear the logo of an inspection agency that is sanctioned by the American Lumber Standards Committee. It must also have a Preserve or Preserve Plus Lifetime Limited Warranty or similar end tag retained from each piece of wood or shall be stamped with the Preserve or Preserve Plus or similar quality stamp. The warrantor, within 60 days of validation of claim under his warranty, will arrange to exchange the qualifying damaged ACQ pressure-treated wood for new wood of the same type.

### THIS WARRANTY DOES NOT COVER AND THE WARRANTOR SHALL NOT BE LIABLE FOR:

1. This warranty does not cover Preserve or Preserve Plus or other ACQ treated wood used for building poles or building timbers in structural applications, commercial vineyard stakes, lattice, peeler core landscape timbers or specialty items that have been milled after treatment.
2. Preserve or Preserve Plus or other ACQ pressure-treated wood used in foundation systems or used in salt water immersion applications
3. Damage resulting from any cause other than fungal decay or termites.
4. Damages caused by natural change in physical appearance of wood beyond the control of the treated wood product, including but not limited to cracking, checking, cupping, and warping of the wood.
5. Costs associated with the delivery, installation, removal or reinstallation of Preserve or Preserve Plus or other ACQ pressure-treated wood products.
6. Any incidental or consequential damages claimed to be a result of failure of Preserve or Preserve Plus or other ACQ pressure treated wood. For western species of wood, this warranty is void unless all cuts and bore holes are coated during construction in accordance with American Wood Protection Association Standard M4 using a copper naphthenate preservative solution containing a minimum of 1% metallic copper.

The obligation of the warrantor under this warranty is limited to replacement of lumber in accordance with the terms of this warranty. There are no warranties offered by the warrantor other than those described herein. Nothing in this warranty shall create additional implied warranties. Some state and local laws vary with regard to duration of implied warranties and limitations of incidental or consequential damages contained in such implied warranties. In any event the warrantor will comply with the laws of the state in which a limited warranty is validated. Your Preserve or Preserve Plus or other ACQ pressure-treated

wood are not maintenance-free products. Over time, foot traffic, weathering and the sun's ultra-violet rays will affect the water repellency and the wood's surface in general. To help maximize surface protection and to keep your wood looking better longer, we recommend that a surface-applied water repellent be applied every two years.

### HOW TO MAKE CLAIMS

Original Consumer-Purchaser must present, to the warrantor, the original invoice or retailer receipt showing date, amount, and item of ACQ pressure-treated wood purchased and end tags of wood claimed to be damaged. When making any warranty claim, you may be required to send photographs and sections of damaged wood. In addition, the warrantor reserves the right to have a representative inspect and test all wood claimed to be damaged. Failure to use this product in accordance with instructions or restrictions printed on the end tag voids this warranty.

To make a claim under this warranty, send your claim along with the original invoice or retailer receipt showing date and list of Preserve or Preserve Plus or other ACQ pressure-treated wood products purchased with an equivalent number of end tags or photo of the quality-control stamp (if so stamped) to verify the purchase to:

Viance  
Attn: Consumer Affairs  
200 E Woodlawn Rd, Ste 350  
Charlotte, NC 28217-2303